

Symphony Cloud Security

Collaborate Confidently

Today, more than ever it is critical that remote workforces and disparate, geographically dispersed teams have access to company communication tools. However the need to keep employees connected and productive has to be balanced with the need for data security.

Symphony provides both. Chat and collaboration tools that provide an in-person, real-time work experience to keep work moving, while ensuring this data is truly secure.

End-To-End Encryption in the Cloud

Some cloud collaboration providers offer encryption “at rest and in motion.” They claim to be secure, but repeatedly decrypt your messages during cloud processing. Data is vulnerable in those moments.

These providers also want you to believe that bring-your-own-key (BYOK) policies are as strong as Symphony’s patented end-to-end encryption. However in the cloud, BYOK exposes data and files in clear text, making them as vulnerable as any other sub-par security measure.

Symphony offers truly secure end-to-end encryption - meaning that at no point in the process in which a message is sent, to when it is received, will the data be decrypted. Encryption keys are in control of the customer, not Symphony.

Complete Suite of Security & Compliance Features

- **Two Factor Authentication** - A second layer of security, which requires the user to use another device for logging in, preventing password abuse.
- **User Authorization** - Employees only have access to the data they have been given access to.
- **Mobile Security** - Ensure simultaneous mobile compliance with lockstep functionality between devices
- **Real-time Monitoring** - Monitor chat rooms and use expression filters for active regulatory compliance.

Proprietary Security Technology

- **End-to-end encryption** - Neither Symphony nor cloud server can read your data.
- **Secure Message Search** - Provides search term encryption, without servers being able to replicate.
- **Secure Information Retrieval** - Functionality that prevent data storage servers from identifying data being requested.

Best in Class Security & Compliance Functionality

Symphony entitlements and access settings are extremely granular and can be managed at both the company and individual user level. Compliance officers and designated admins can actively control who can communicate with external participants, share files or use audio and video applications and set-up information barriers between users and groups to enforce company policies.

Entitlement	Enable for this User?	Default For New Users
Allow user to read wall posts	Yes	Enabled
Allow user to write wall posts	Yes	Enabled
Can have delegates	Yes	Enabled
Can chat in external IM/MIMs	Yes	Enabled
Can share files externally	Yes	Enabled
Can create internal public rooms	Yes	Enabled
Can edit profile picture	Yes	Enabled
Can chat in private external rooms	Yes	Enabled
Can create push signals	Yes	Enabled
Enable Lite Mode	Yes	Enabled
Must be recorded in meetings	DISABLED FOR THE E...	Disabled
Can Use Dial-In in meetings	No	Disabled
Can send files internally	Yes	Enabled
Can use Audio in internal Meetings	Yes	Enabled
Can use Video in internal Meetings	Yes	Enabled
Can Share Screens in internal Meetings	Yes	Enabled
Can view Shared Screens in internal Meetings	Yes	Enabled
Can create multi-lateral room	Yes	Enabled
Can join multi-lateral room	Yes	Enabled

User Settings

Entitlement	Global Setting	New User Default
Allow user to read wall posts	Enabled	Yes
Allow user to write wall posts	Enabled	Yes
Can have delegates	Enabled	Yes
Can chat in external IM/MIMs	Enabled	Yes
Can share files externally	Enabled	Yes
Can create internal public rooms	Enabled	Yes
Can edit profile picture	Enabled	Yes
Can chat in private external rooms	Enabled	Yes
Can create push signals	Enabled	Yes
Enable Lite Mode	Enabled	Yes
Must be recorded in meetings	Disabled	-
Can Use Dial-In in meetings	Enabled	No
Can send files internally	Enabled	Yes
Can use Audio in internal Meetings	Enabled	Yes
Can use Video in internal Meetings	Enabled	Yes
Can Share Screens in internal Meetings	Enabled	Yes
Can view Shared Screens in internal Meetings	Enabled	Yes
Can create multi-lateral room	Enabled	Yes
Can join multi-lateral room	Enabled	Yes
Can use Firehose	Enabled	Yes
Can use Audio in internal Meetings on Mobile	Enabled	Yes
Can use Video in internal Meetings on Mobile	Enabled	Yes
Can Share Screens in internal Meetings on Mobile	Enabled	Yes
Can view Shared Screens in internal Meetings on Mobile	Enabled	Yes
Can manage signal subscriptions	Enabled	Yes
Can Toggle Room's Share History Property	Enabled	No

Company Wide Settings

Get Started Now

Contact your Symphony account manager or reach out to us at sales@symphony.com