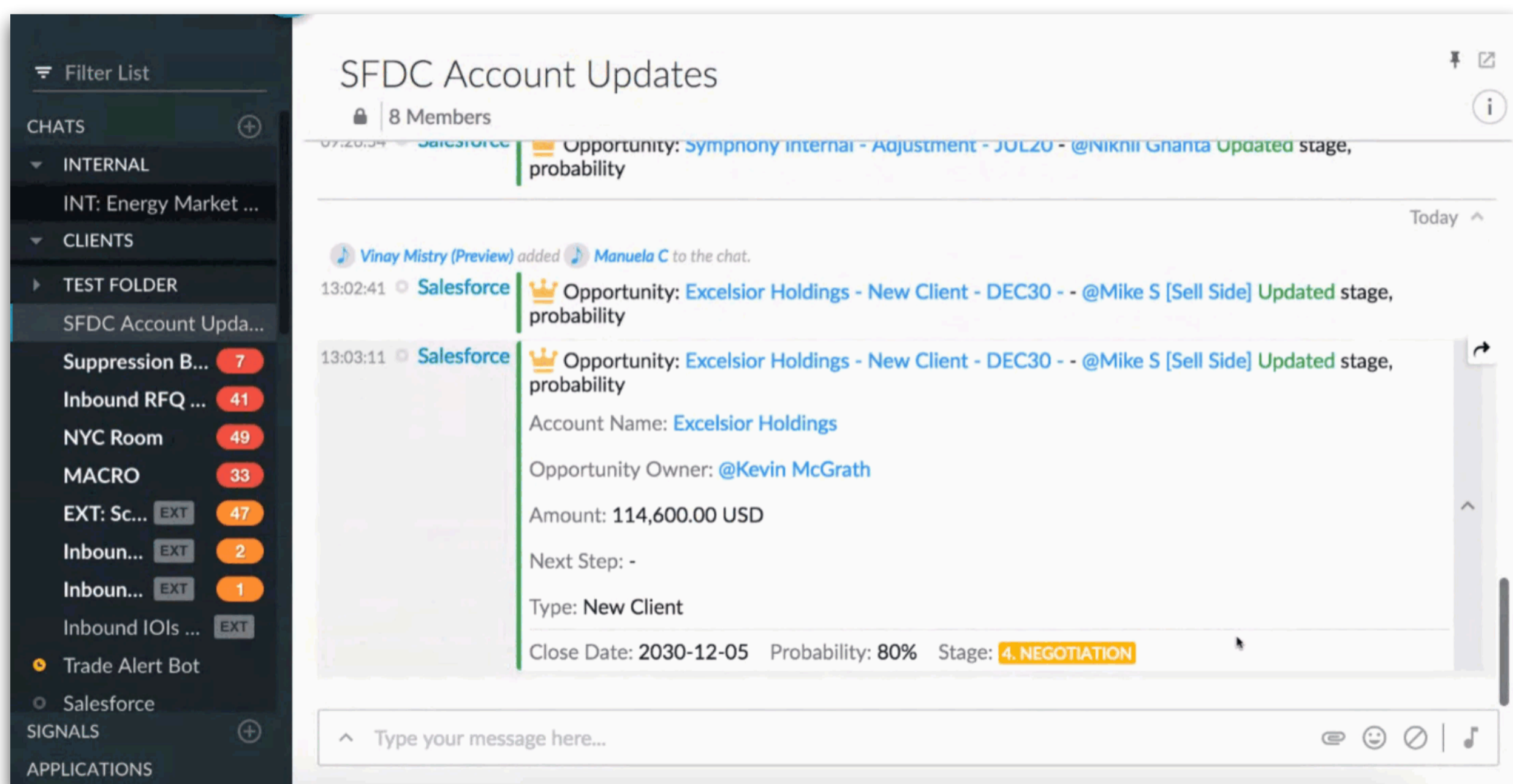


Quickly Input Meeting Notes or Chat Details from Symphony into a Client Relationship Management (CRM) tool with an integration

For Sales & Research teams, it's time-consuming to update information in their CRM tool. Streamline this process with a CRM-Symphony integration to send and receive updates directly from chat. The example below shows how to use a common CRM tool, Salesforce, to:

- Send IMs to a bot to update client information within Salesforce
- Receive real-time account status updates from a bot
- View notifications regarding status changes or approvals in Salesforce



If you use Salesforce as your CRM solution, install the integration in your [Symphony Market](#) today. If you use a different CRM or do not see this integration, contact your Symphony representative for additional information.

Symphony Highlight Corner: MDXT Connect is Now Available!

Use [MDXT Connect](#) to display real-time market data from internal platforms, applications and spreadsheets, directly within Symphony. This simple, effective and compliant solution pulls data from internal systems into Symphony providing an integrated content sharing and distribution workflow. Add the MDXT Connect app from the Symphony Market today!



Coming next month: How to leverage Symphony's extended capabilities like mobile, screen sharing, and voice/video conferencing.