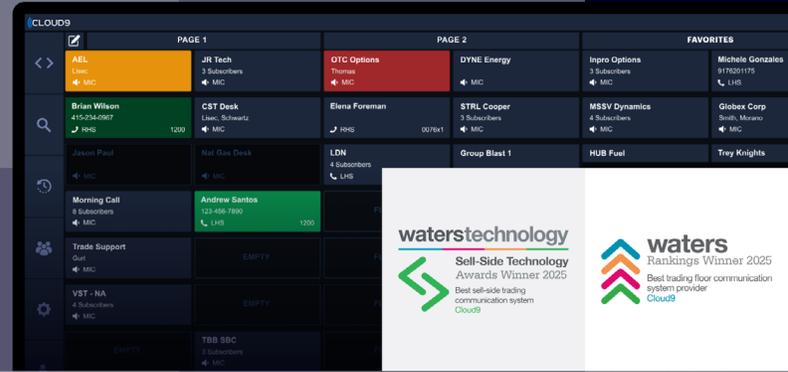




# Cloud-native voice for modern traders

Traders thrive on rapid communication. Cloud9 modernizes trader voice, raising the bar for flexibility, efficiency and performance on the trading desk through seamless deployment, rich telephony features, and data-powered insights in a fully cloud-native software as a service.



Available hardware offers a unified, tactile experience with Cloud9.



### Maximize Flexibility

Easily deploy and manage users as your business scales, providing end users intuitive and modern trader voice in the office, at home, or on the go.



### Enhance Efficiency

Eliminate costly private wires and instantly connect traders with global counterparties, reducing administrative burdens and facilitating borderless front office connectivity.



### Accelerate Performance

Aggregate and visualize call metadata, transcribe call recordings, and extract key insights\* to optimize business decisions, trading performance and compliance oversight.

*Cloud9 has really helped our traders become agile. They're able to use it in the office, on the road, at home, and it is the same exact application everywhere.*

Steve Surdykowski,  
Network Voice Ops Specialist



# Trader voice for every user

Subscriptions available to meet the needs of users on or adjacent to the trading desk

	AMBIENT	DESK	TRADER
	<i>For users in remote locations to stream trading floor activity</i>	<i>Enterprise-wide intercom for internal trade support, research, operations and compliance</i>	<i>For front office traders, brokers and salespeople with maximum external connectivity needs</i>
Speaker channels	1		50+
Ringdown connections			600
Intercom connections		600	
Directory access		Internal only	Global
Group broadcasts			✓
<b>Core features</b> Evergreen, continuously updated features and software at no additional cost.	Inherent Disaster Recovery Citrix VDI Compatibility Uncompressed Full-Band Audio	<b>In addition to Ambient Core features...</b> TV Audio Broadcast Multiple Device Support Global Free Seating Call Metadata Cloud9 to Cloud9 Connectivity** AI-powered Background Noise Removal	
<b>Premium add-ons</b> Powerful capabilities to enhance the Cloud9 experience		Dial Tone Enterprise Broadcast Legacy Private Wire Connectivity Trader Voice Analytics Recording APIs Hardware	

## Deploy with speed, simplicity and confidence

**Admin portal** Easily manage users, trading groups and communication options, or access summary dashboards in a self-service interface.

**Dedicated services team** White-glove team available for large-scale deployments and training to fit your business needs.

**Around the clock support** Human-driven troubleshooting for time-sensitive support requests and access to key technical information in our help center.

\*Capability under development and availability subject to change.

\*\*Connectivity is limited to internal only on Desk; external connectivity is available on Trader

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