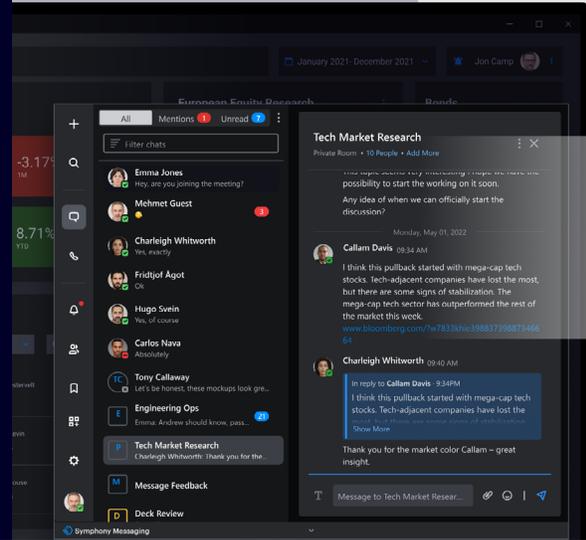## Symphony Messaging

Embedded Mode

Powerful messaging built into applications, platforms and portals

Success in today's markets demands real-time communication. Respond instantly to clients and peers to capitalize on time-sensitive opportunities. Drive innovation within existing applications. Use Symphony Messaging in Embedded Mode to create context-driven communication, centralized connectivity and next-level automation.

Increase Efficiency

Integrating Embedded Mode into internal applications allows users to instantly create secure chats, share time-sensitive information, reducing errors and inefficiencies.

Enhance Engagement

Meet clients with immediate connectivity to enhance engagement and personalize experience, demonstrating loyalty and commitment to increased satisfaction.
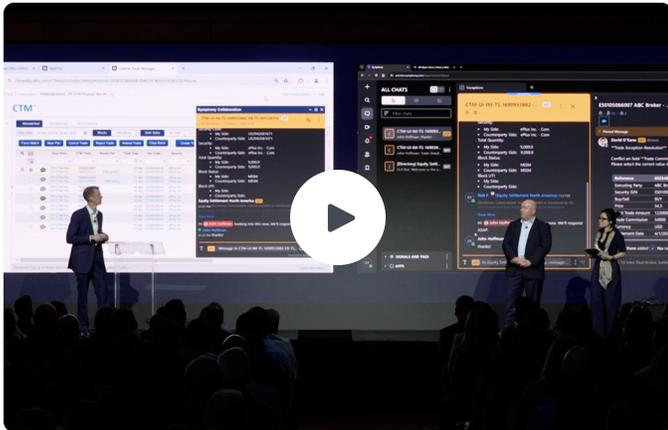
Drive Productivity

Automate workflows to support real-time discussions and quick decision-making, eliminating the need to switch between platforms and capitalizing on crucial moments.

> *Symphony's Messaging platform in Embedded Mode, combined with NatWest's Agile Markets, is creating a customer experience that is truly immersive.*

Theodore Sirota,
Product Manager of Cross Product Sales

NatWest

SYMPHONY

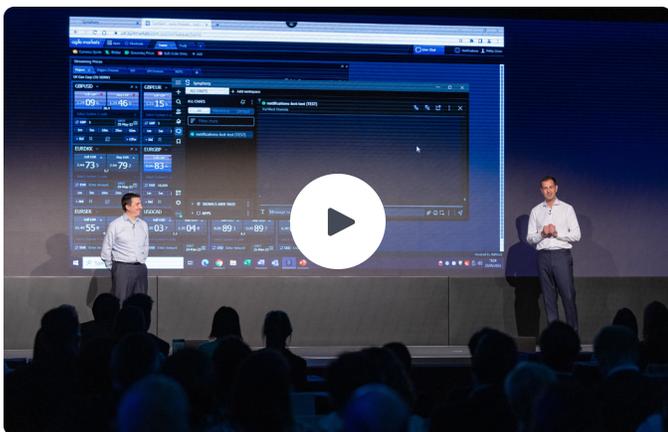# Symphony Messaging in Embedded Mode across the spectrum of financial services workflows

DTCC

Seamless, instant communication

DTCC's central matching platform integrates Symphony Messaging, allowing investment managers and broker-dealers to instantly connect with counterparties directly within the CTM® user interface. Eliminating context switching and streamlining trade matching and confirmation for increased efficiency.
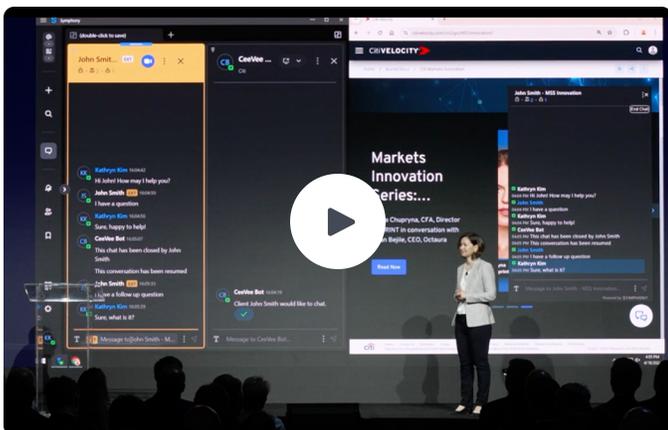
WATCH THE LIVE DEMO

NatWest - Agile Markets

Open, external connectivity

NatWest's Agile Markets platform, with embedded Symphony Messaging capabilities, connects 6,000+ clients and internal teams, including NatWest members. Private chat rooms enhance communication and efficiency, reducing errors.
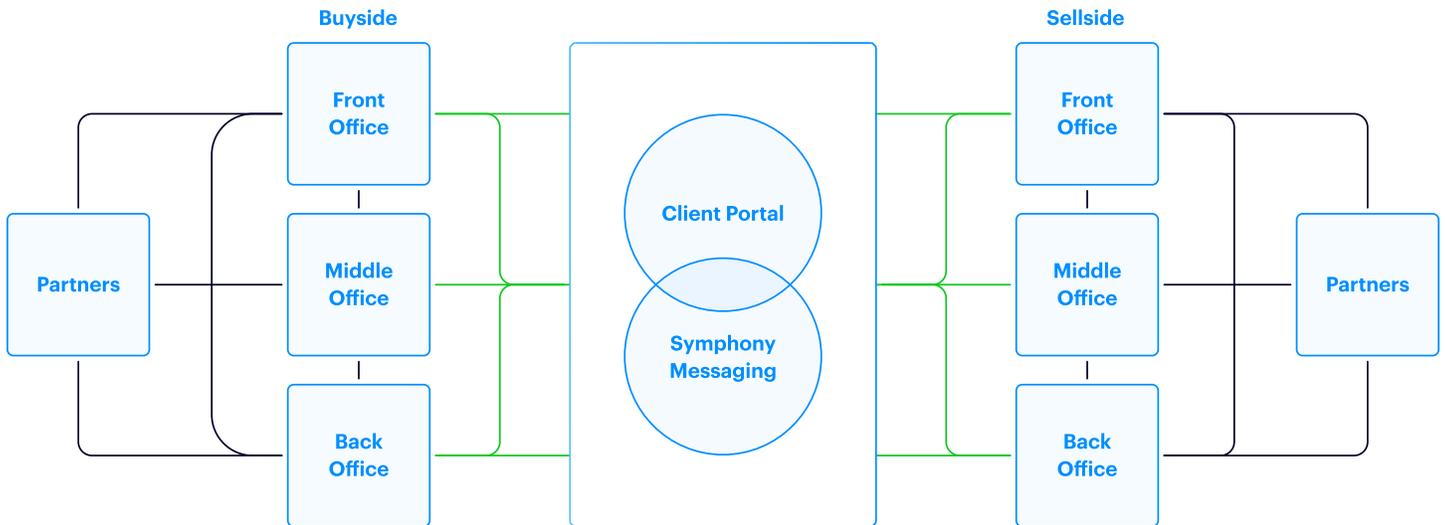
WATCH THE LIVE DEMO

Citi

Critical, real-time communication

Citi Velocity empowers institutional clients with content, data, and analytics. Enabling direct connections with Citi representatives for real-time research. End-to-end encryption ensures all communications remain secure.

WATCH THE LIVE DEMO

S SYMPHONY

Embedded Mode expands networks to empower financial services

Buyside

Front Office

Middle Office

Back Office

Partners

Client Portal

Symphony Messaging

Sellside

Front Office

Middle Office

Back Office

Partners

Key features & benefits

Real-time collaboration
Secure messaging, video, and file sharing happens instantly between Symphony Messaging and third party applications.

Enterprise-grade security
Encrypted communication with compliance monitoring and audit trails.

Scalable
Built to support the growing needs of global financial institutions.

Flexible interface
Embed a streamlined messaging module or a full-fledged instance of Symphony Messaging based on your needs.

Streamlines integration
Simple integration with existing workflows, platforms, and compliance systems.

Intelligent automation
Real-time notifications for key events, with task automation to simplify tasks.

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