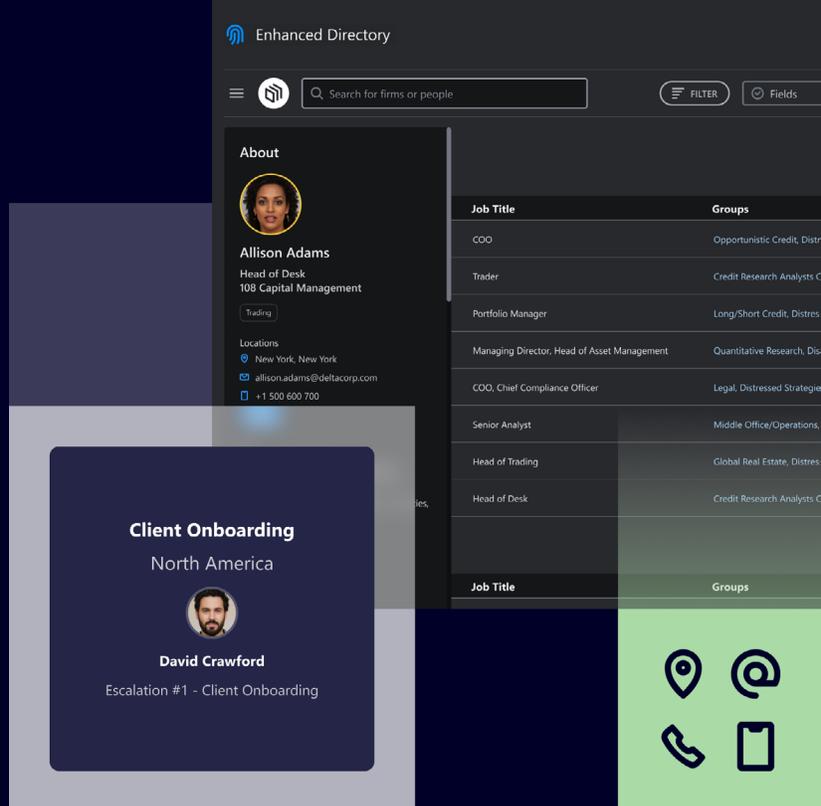


Quickly connect to individuals and teams

T+1 is here and requires faster connectivity between operations teams. Easily search and filter Symphony's Enhanced Directory to quickly find and connect to peers, expediting issue resolution and exception management.



Access the Enhanced Directory from within Symphony or the Directory application.



Connectivity

Streamline issue resolution by leveraging standardized taxonomies to quickly find and notify the right contact via the proper channel.



Efficiency

Reduce email clutter and minimize response times to external counterparties with enhanced, targeted engagement.



Accuracy

Access verified and routinely updated profile data at your fingertips without context switching between platforms.

Easily find and connect to validated counterparties in Symphony's Enhanced Directory to help foster connectivity, efficiency and accuracy within critical, time-sensitive workflows.

Find the right contact, every time

Increase organizational transparency and reduce email traffic, improving issue resolution workflows from step one: finding the right contact. Leverage standardized organizational data and detailed profile cards.

Product highlights

Populate

Groups, distribution lists, and contacts

Ensure discoverability during escalation

Standardize

Operations-specific taxonomy

Quickly sort and filter through profiles

Entitle

Access to relevant data

Manage information and control visibility

Search

Group, role, region, BICS / BRMGs

Save time identifying counterparties

Communicate

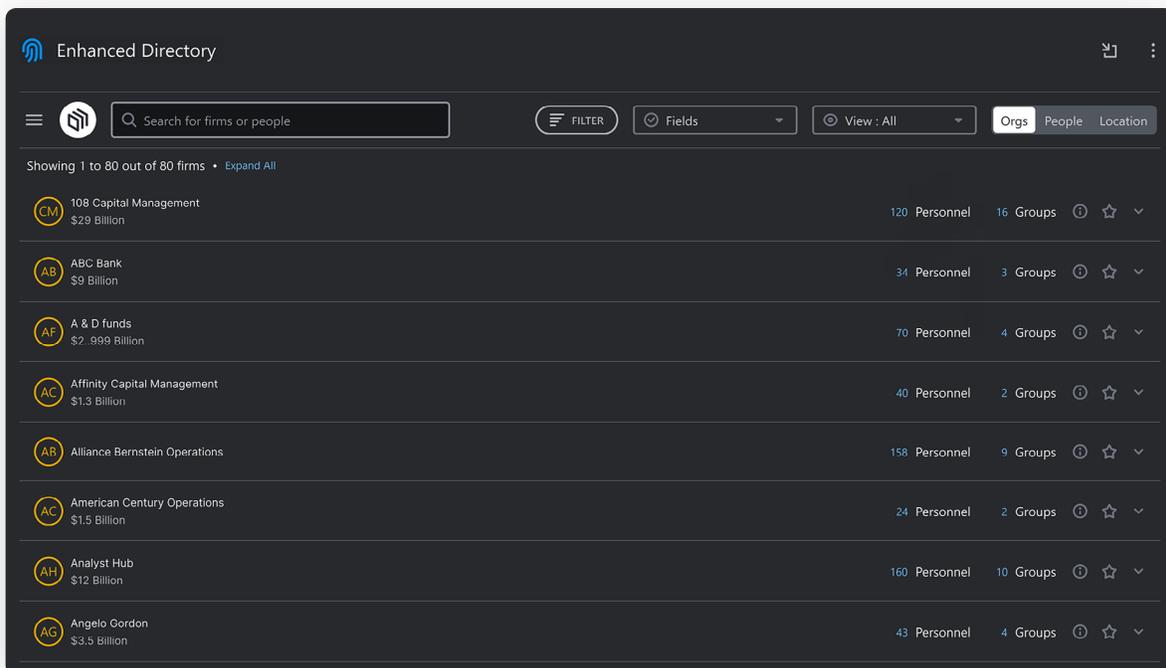
Relevant person via preferred medium

Reduce email clutter and response times

Escalate

Time-sensitive issue resolution

Limit context switching



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