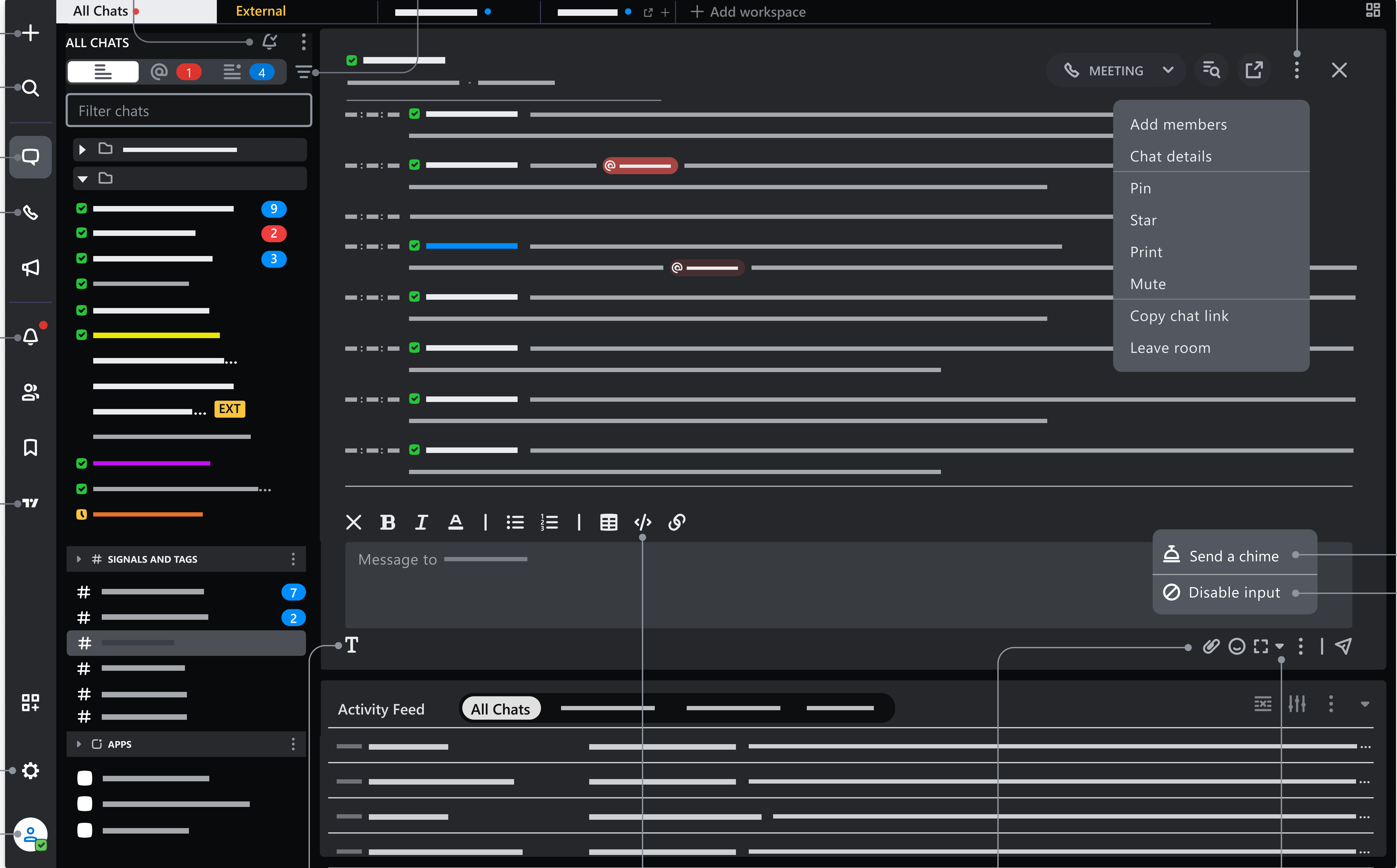


Capital Markets Mode User Guide



The screenshot shows the SYMPHONY Capital Markets Mode interface. On the left is a sidebar with navigation icons for New Chat, Search, Chats, SMS & Voice, Notifications, TradingView, Settings, and Profile. The main area is divided into a chat list on the left and a chat window on the right. The chat list includes a search bar, filter options, and a list of chat rooms with notification counts. The chat window shows a message history, a rich text editor with formatting options (bold, italic, text color, background color, bulleted list, numbered list, table, code), and an activity feed at the bottom. A context menu is open over a chat item, showing options like Add members, Chat details, Pin, Star, Print, Mute, Copy chat link, and Leave room. A 'Send a chime' and 'Disable input' menu is also visible in the chat window.

New Chat
Start a new chat or create a room

Search
Find keywords and people inside chats and messages

Chats
See your list of active chats

SMS & Voice
Get a virtual number to make calls and send SMS to specific countries

Notifications
Quickly find notifications, mentions, and tagged content in a single place

TradingView
Access and share advanced charts, news, and market data

Settings
Tailor your setup, access the Help Center, new features tour, and keyboard shortcuts

Profile
Set presence status, see followers, manage posts, and copy profile link

Clear All Notifications
Remove alerts from your chat list and navigation bar

Filter and Sort Chats
Use enhanced filters to narrow and customize your chat list

Chat Details
View members, change display name, color, and sound; or copy chat link

Compose Mode
Expand writing space, format text with bold, italics, lists, insert tables, and hyperlink text

Code Snippets
Insert code with syntax highlighting based on the language you choose

Attachments
Drag and drop or browse to add files to messages

Screenshots
Select the area of the screen you want to capture

Chime
Send sound alerts

Disable Input
Select 'Chat actions' to suspend typing function

Capital Markets Mode User Guide

Live Meeting
A mini window keeps the current meeting visible

Workspace
Double-click to name and save your workspace

Start a Meeting
Launch a live meeting with everyone in the chat

Search Chat
Find messages and people in chats

Saved Workspaces
Open any workspaces you saved earlier

Create distribution lists and blast
Broadcast messages across channels and save recipient lists

Workspace Chat List
Add chats to your new workspace to create a separate chat list

Connections
Expand external connections or connect with clients on their preferred channels like WhatsApp

Folders
Drag and drop folders to reorder

Saved Items
Access saved messages

Signals and Tags
Track financial instruments and view notifications for topics you follow

Apps
Discover add-ons; access Enhanced Directory

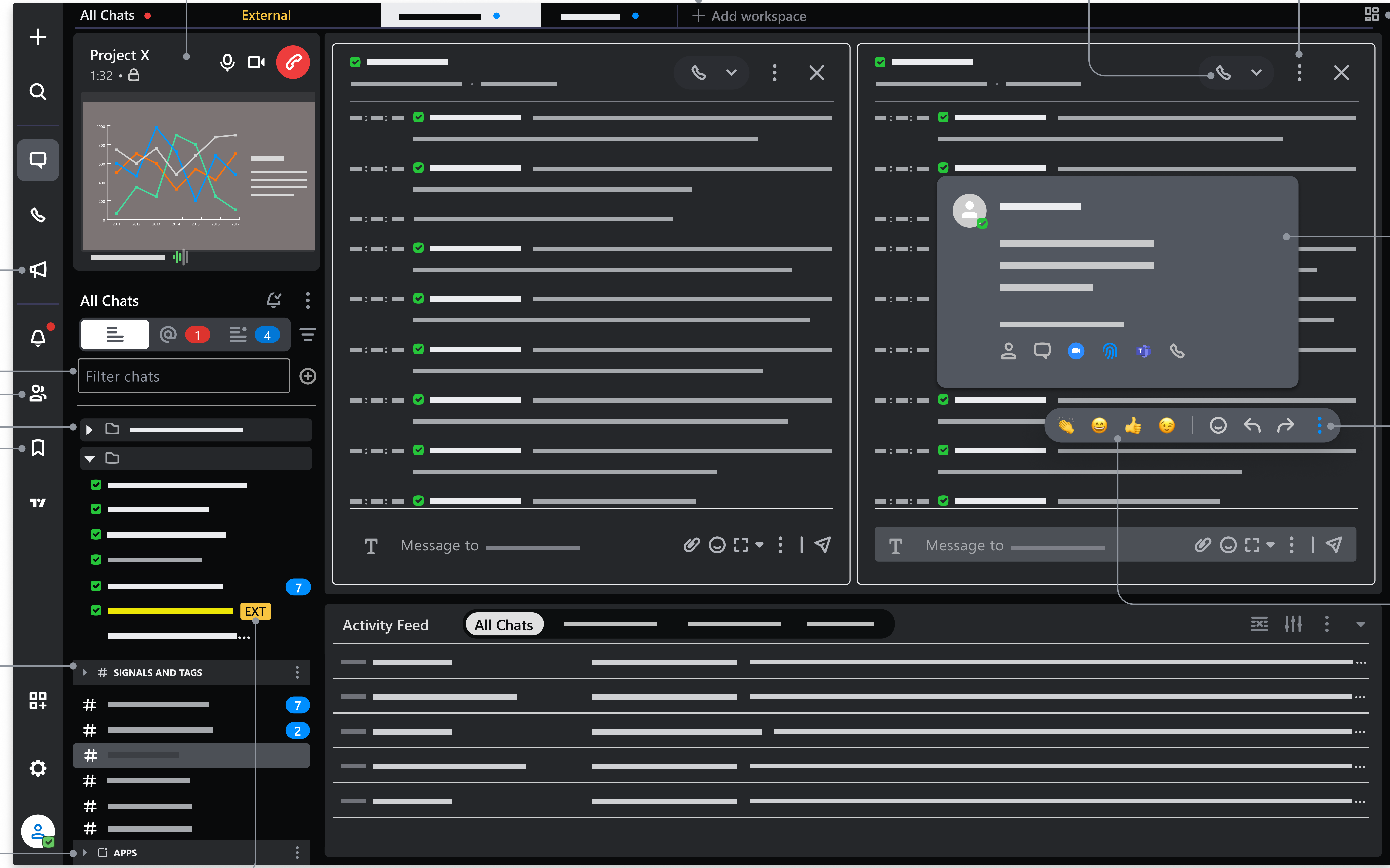
Profile Card
Hover on a name to see title and company; access shortcuts to view profile, start a chat or a meeting

Message Actions
Edit, pin, reply to, save, forward, or remove messages

Message Details
View message read status and time stamp

Emoji Reactions
Quickly access your most recently used emojis

External Chat
Chats with external contacts are indicated in yellow



Capital Markets Mode User Guide

The screenshot displays the SYMPHONY interface in Capital Markets Mode. It features a dark-themed layout with a sidebar on the left containing navigation icons and a list of chat folders. The main workspace is divided into several panes: a top-left pane for chat management, a top-right pane for chat messages, and a bottom pane for the activity feed. A context menu is open over the chat list, showing options like 'Add folder', 'Create chat', and 'Activity feed'. Callout boxes provide instructions for various features: 'External Workspace' (dedicated workspace for external contacts), 'Pin Chat' (keeping chats pinned), 'Drag and Drop' (reorganizing chat windows), 'Open New Window' (pop-out activity feed), and 'Activity Feed' (viewing latest messages across chats).

External Workspace
A workspace dedicated to contacts from outside your company

Pin Chat
Keep a chat in place when new chats are opened

Drag and Drop
Reorganize chats within your workspace grid

Open New Window
Pop out your activity feed into a new window

Activity Feed
Customize your activity feed to view the latest messages across all of your chats

Capital Markets Mode User Guide

Open in New Window
Open a workspace in a new window

Quick Filter
Type to refine your chat list

Hide Navigation Panel
Hide the left navigation panel to increase screen space

Folder to Workspace
Create a workspace from a folder

Workspace Window
Focus on a workspace in a separate window

Filtered Chat List
The chat list shows only chats of this workspace

The screenshot displays the Symphony interface in Capital Markets Mode. It features a main chat list on the left, a central workspace chat window, and a separate window for a workspace. Callouts provide instructions on how to use these features: 'Open in New Window' points to the '+ Add workspace' button; 'Quick Filter' points to the search bar in the chat list; 'Hide Navigation Panel' points to the left sidebar; 'Folder to Workspace' points to the 'Save as workspace' option in a folder context menu; 'Workspace Window' points to a separate window titled 'EXTERNAL'; and 'Filtered Chat List' points to the chat list within a workspace window.

Capital Markets Mode User Guide

Pop Out or Full Screen
Open a meeting in full screen or a separate window

Screen Share Status
A red alert displays when sharing your screen

Grid View
Show participants in a grid or row

The screenshot shows a meeting interface with a dark theme. At the top, a red banner reads "You are sharing your screen on Symphony" with a "STOP SHARING" button. Below this, a status bar shows "1:32" and "End-to-End encrypted". The main content area displays a line chart with data from 2011 to 2017. The chart has five lines in different colors: blue, orange, green, grey, and light blue. The y-axis ranges from 0 to 1000. To the right of the chart is a list of horizontal bars. On the right side of the interface is a vertical list of three participant avatars, each with a volume indicator. At the bottom is a "MEETING INFO" button and a row of icons for microphone, camera, screen share, chat, and leave meeting.

Meeting Members
View meeting participants

Meeting Controls
Turn microphone and camera on or off; share screen; send a message; view participants; and leave meeting

Capital Markets Mode User Guide

Mode Selector
Click on either panel to enter a work mode

General
Switch modes, hide inactive chats, or change time format and language

Notifications
Customize desktop notifications and sounds

Custom Presets
Customize display settings

Help
Access the Help Center and Product Tour; discover keyboard shortcuts and new features

Feedback
Help us improve your experience

Settings

General

Choose how you work

Essential Collaboration
Start simple and clean
Tabs for each chat

Capital Markets
Pop out windows and chat lists
Tab for external contacts
Accept incoming messages

Enable Mini view on resize
Whenever Symphony is resized to a narrow width, it automatically switches to an optimized layout.

Theme
 Light Dark

Layout
 Spacious Condensed

Accept/decline chats

Activity feed

Message sound

Auto-accept connection requests
Network faster with customers and trusted partners by auto-accepting current and future connections

Text size

Zoom level 100%

Mini View
Narrow app window to enter Mini view and gain screen real estate

Theme
Choose between light and dark mode display

Condensed Mode
See more chats and content

Auto-Accept Connections
Automatically accept incoming connection requests

Sign out