

## See How Your Colleagues Are Using Chat Rooms

Whether you are working with a small or large group, communication via email can be fragmented and inefficient. You may experience multiple email threads, buried attachments, or missed messages. With Symphony chat rooms, communication is streamlined and persistent - so you don't lose important chat history and context.

Teams are creating small chat rooms on Symphony to:

1. Track project statuses and send action items to team members. This keeps everyone in the loop and reduce review cycles for faster approval
2. Collaborate with external counterparties to send research and pricing, or even have a bot send these messages!
3. Share news, files, and attachments in one consolidated place, getting an easy-to-read, chronological stream
4. Examples of small chat rooms include FX EMEA Team Chat, SilverLoop/Bank FX Coverage, SilverLoop Trade Confirms, etc.

Firms are also using large internal chat rooms to:

1. Share departmental or company-wide information in one place. This removes the need to send multiple messages through redundant communication channels
2. Surface market-moving news that impacts many teams, such as Brexit or geopolitical events
3. Distribute industry-specific information. Research reports and articles can be sent in one broadcast room for quick reference
4. Examples of large chat rooms include Tech Sector Research Room, Global Macro Color, and London Operations Team

Try it now and create one small chat room for a team project and one large chat room to share relevant news today. Visit our support page for more details on [how to create a chat room](#).

# SYMPHONY

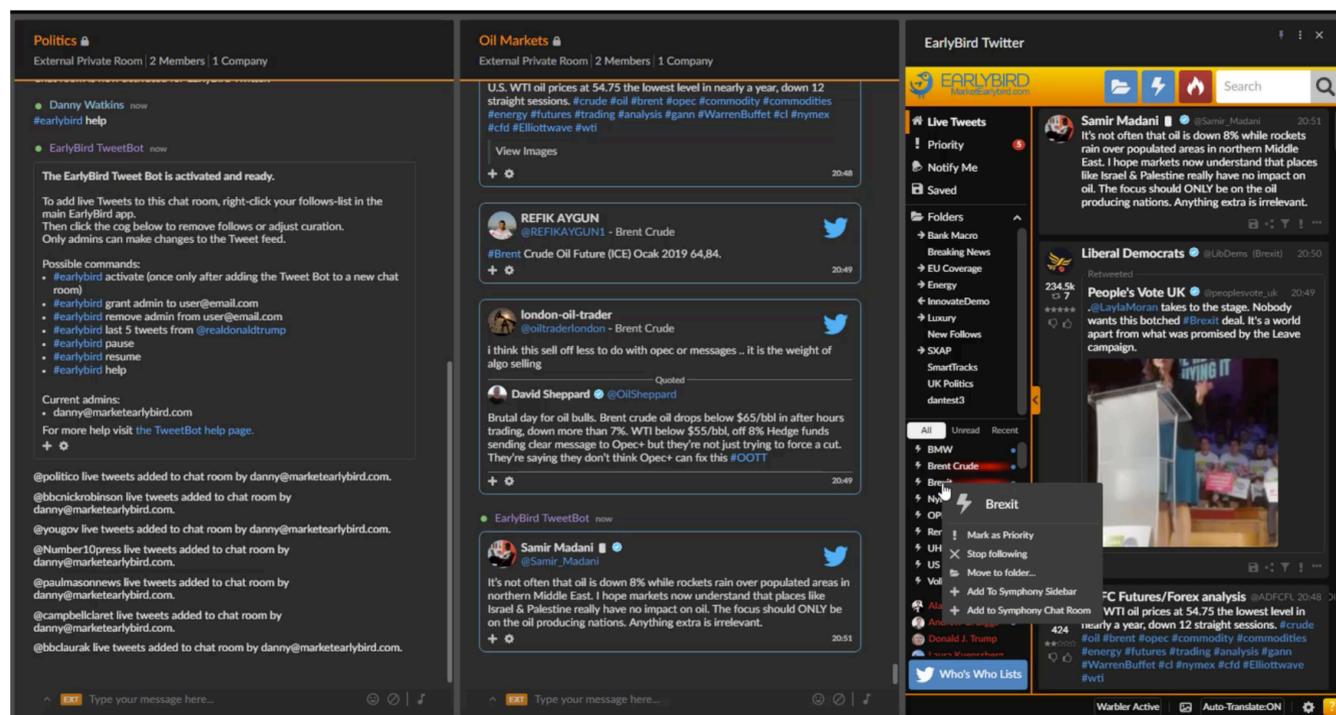
## CROSS-COMPANY COMMUNITY

WEEK OF DECEMBER 10, 2018

## Surface Breaking News With EarlyBird's TweetBot

Symphony's chat rooms are the best way to share news and analysis on financial assets and political events across your firm. You can now have live Tweets shared directly into Symphony chat rooms so everyone can see breaking news in real time.

Any externally-enabled Symphony user can search for & connect with the **EarlyBird TweetBot** in the global directory. Once you are connected, you can add the TweetBot to any Symphony chat room of your choice. Configure the feed for specific accounts or curated financial searches to see timely, relevant content from Twitter as well as participants' comments directly in your chat room. Viewing Tweets requires an EarlyBird premium license.



## Stay Connected with Symphony Mobile iOS

Real-time sync between desktop and mobile ensures you never miss a beat and can continue collaborating while on-the-go. Symphony Mobile has all the same collaboration and security functionality, allowing you to access your messages, chat rooms, and apps at any time. Watch our latest training video to learn how to use **Symphony Mobile for iOS**. Check with your firm to see if you are enabled for Symphony Mobile and **download** it for iOS or Android now.



Coming Next: A bot to enhance client services and new Symphony product features.

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